

Exhibit T

IN THE COURT OF CHANCERY OF THE STATE OF DELAWARE
IN AND FOR NEW CASTLE COUNTY

KELLY CASTILLO, NICHOLE BROWN,
BRENDA ALEXIS DIGIANDOMENICO,
VALERIE EVAN, BARBARA ALLEN,
STANLEY OZAROWSKI, and DONNA
SANTI,

Plaintiffs,

v.

GENERAL MOTORS COMPANY, f/k/a NEW
GENERAL MOTORS COMPANY, INC.,

Defendant.

Case No. 4840-VCP

AFFIDAVIT

I, Matthew R. Cheatham, hereby state:

1. I am over eighteen years of age and have personal knowledge of the facts stated herein.
2. I am a paralegal employed by LakinChapman, LLC ("LC"). During my employment with LC, I have worked on the case styled *Castillo, et. al. v. General Motors Corporation*, U.S. Dist. Ct. E.D. of Cal., Case No. 2:07-CV-02142 since its inception.
3. After notice of preliminary approval of the Saturn VTi settlement was mailed to class members, my responsibilities included implementing and supervising a team of LC employees who would receive and respond to class member inquiries about the settlement. Also, I was responsible for receiving and responding to some class member inquiries.


4. When communicating with class members about the Saturn VTi settlement, some class members provided us with copies of their Service Invoices for repairs to their Saturn vehicles pursuant to the terms of the Saturn VTi settlement.

5. Attached as Exhibits T1 through T14 are true and correct copies of Service Invoices that LC received from class members in connection with the Saturn VTi class action settlement.

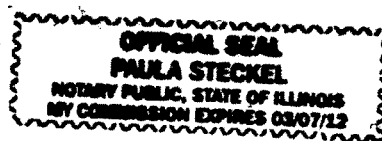
Executed on this 13 of October, 2009.



Sworn to and subscribed before me
this 13 day of October, 2009.


Notary Public

Commission Expires: 3/7/12



FROM : CAVANAUGHinc

PHONE NO. : 818 907 5217

Jul. 28 2009 12:59PM P1



SATURN OF THE VALLEY

15421 Roscoe Blvd
North Hills, CA 91344
(818) 895-3600

SERVICE
INVOICE

BAR# AF9486418
EPA# CAA0003665

TINTC531D

Co.# 0

Sold To:		Service Order Number		Service Advisor		VIN	
		1425602		JOE GARCIA		1G8AW12F94Z158083	
Color	Year	Make/Model	License	Engine	Slt #		
BLACK	2004	SATURN ION 3 DPE	5HBU928	L61 2.2LL4	240433		
Mileage (In/Out)	Tag	Delivery Date	Rate	Doc Count	Plan		
86978 / 86986	548	4/28/2004		2			
In/Exmtd	Date/Time In		Date/Time Out				
	7/06/2009 12:39		7/10/2009 8:32				

LINE 1
TECH COMM:

CUSTOMER STATES VEHICLE WILL NOT GO INTO REVERSE
FOLLOWED DOC#1837052 OR BULL#04-07-30-024E.R&R TRA
NS TO REPLACE CASE COVER FILTER&INSP.FOUND REVERSE
CLUTCH WHEEL CAME APART BREAKING SNAPPING SECURING
TABS.FOUND REVERSE CLUTCH HUB DAMAGED,RT AXLE SEAL
LEAKS.REPLACED CASE,REV HUB ASSM&RT AXLE SEAL.FLUS
HED LINES,REINST.ALIGNED&ROAD TEST.GOOD NOW

REPAIR 1
OPCODE: K7104

COVER ASSEMBLY, VARIABLE DRIVE AND DRIVEN PULLEY A

SALE TYPE: WARRANTY SP

WTY

WARR PARTS: 12

PARTS

SN	DESCRIPTION	TP	QTY	PRICE	SALE TYPE	WTY
SN	24220201 GASKET C/	N	1		WARRANTY SPECIA	WTY
SN	15231847 ADDITIVE	N	1		WARRANTY SPECIA	WTY
SN	15297659 COVER ASM	N	1		WARRANTY SPECIA	WTY
SN	24221233 SEAL TRAY	N	1		WARRANTY SPECIA	WTY
SN	15863186 SEALER	N	1		WARRANTY SPECIA	WTY
SN	15250985 FLUID	N	1		WARRANTY SPECIA	WTY
SN	15234609 FLUID	N	1		WARRANTY SPECIA	WTY
SN	24214078 HUB ASM	N	1		WARRANTY SPECIA	WTY
SN	24230641 CASE ASM	N	1		WARRANTY SPECIA	WTY
SN	24211013 SEAL ASM	N	1		WARRANTY SPECIA	WTY

REPAIR 2
OPCODE: K7800

TRANSMISSION CASE REPLACEMENT

SALE TYPE: WARRANTY SP

WTY

HRS: 7.50
PRIMARY TECH: 190

REPAIR 3
OPCODE: K6900
HRS: .20

FRONT WHEEL DRIVE SHAFT SEAL REPLACEMENT - RIGHT S

SALE TYPE: WARRANTY SP

WTY

REPAIR 4
OPCODE: E2020
HRS: .90

WHEEL ALIGNMENT - CHECK AND/OR ADJUST

SALE TYPE: WARRANTY SP

WTY

NET ITEM: F OVN SHIPPING CHARGES

SALE TYPE
WARRANTY SPECIA

WTY

1st Addition to Estimate		Total 1st Revised Estimate		2nd Addition to Estimate		Total 2nd Revised Estimate	
Date Contacted	Time Contacted	Type of Repair	Date Contacted	Time Contacted	Type of Repair		
<input type="checkbox"/> Contacted Via Phone <input type="checkbox"/> In Person	Price OK'd By	Phone #	<input type="checkbox"/> Contacted Via Phone <input type="checkbox"/> In Person	Price OK'd By	Phone #		

By law customer may choose another smog check station to perform needed repairs, installations, adjustments, or subsequent tests.

DISCLAIMER OF WARRANTIES

The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

☒ I acknowledge notice and oral approval of an increase in the original estimated price.
☒ I acknowledge receipt of the parts and labor listed above.

T1

07/13/2009 12:53

3138347036

USHER OIL

PAGE 83



SATURN OF SOUTHGATE
16600 Fort Street
Southgate, MI 48195
(734) 246-3300

A Member of The Suburban Collection

SERVICE
INVOICE
CUSTOMER COPY
STATE REGISTRATION NO. P143003

SO# 4188534 DATE/TIME IN: 7/07/2009 10:51
TAG# 6627 SA: DENISE BENSON

DATE/TIME OUT: 7/10/2009 10:47
DOC COUNT: 1 PAGE: 1

5GZCZ33D63S916773
2003 SATURN VUE FWD SILVER NICKEL
ENGINE: L61 2.2LL4
STK#: 3S3905
MILES IN/OUT 42579 / 42585
DEL DATE: 8/29/2003
SALESPERSON: MCBRIDE, JUDY A

LINE 1 CUSTOMER STATES NOISE WHEN DRIVING, SOUNDS LIKE LI
GHT TAPPING OR KNOCKING, UNDER VEHICLE, CAN HEAR
AT LOWER SPEEDS, GOES AWAY OR IS MUTED WHEN DRIVIN
G FASTER

CAUSE: EXTERIOR - FOREIGN MATH
TECH COMM: ROAD TEST VERIFIED CONCERN, USED STETHOSCOPE TO ISOLA
TE NOISE COMING FROM INSIDE TRANS. PERFORMED LINE P
RESSURE TEST AND FOUND FLUID PRESSURE NORMAL. INSPE
CTED FLUID AND FOUND TO BE HEAVILY BURNED & CONTAI
MAINTAINED WITH METAL SHAVINGS. REMOVED TRANS & DISAMB
LE. INSPECTED & FOUND INPUT SHAFT TO HAVE EXCESSIVE
PLAY CAUSING SHAFT TO GRIND INTO TRANS CASE. METAL
SHAVINGS FOUND THROUGHOUT TRANS. FOUND SEVERAL BE
RINGS RACES SCORED FROM METAL. CLUTCH PISTONS & OTH
ER SEALS HAVE CUTS FROM METAL. NEC TO REPLACE TRANS
ASSY DUE TO SEVERE FLUID CONTAMINATION FROM INTER
NAL DAMAGE. RESET FRT CAMBER AND TOE ON BOTH SIDES.

~~ROAD TEST VERIFIED REPAIRS~~

REPAIR 1 TRANSMISSION ASSEMBLY - REPLACE
OPCODE: K7000
HRS: 6.80 OTH HRS: .50
PRIMARY TECH: RONALD BOJANOWSKI JR M235421
WARR PARTS: 5

SALE TYPE: WARRANTY WTY

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	WTY
SN	15297663 TRANSMISS Y	1			WARRANTY	WTY
SN	22681964 CORE-TRAN N	1			WARRANTY	WTY
SN	15234609 FLUID-A/T N	1			WARRANTY	WTY
SN	15250985 FLUID-A/T N	2			WARRANTY	WTY
SN	15231847 ADDITIVE- N	1			WARRANTY	WTY

REPAIR 2 WHEEL ALIGNMENT - CHECK AND/OR ADJUST

OPCODE: E2020
HRS: 1.00

SALE TYPE: WARRANTY WTY

LINE 2 Complimentary 27pt Inspection

Certification

All repairs & parts listed were furnished in
compliance with Michigan Auto Repair Act (P.A.300). X

Disclaimer of Warranties

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all
warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and
the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said
products. Any limitation contained herein does not apply where prohibited by law.

T2

07/13/2009 12:53

3138347036

USHER OIL

PAGE 04



SATURN OF SOUTHGATE

18800 Fort Street
Southgate, MI 48195
(734) 246-3300

A Member of The Suburban Collection

SERVICE
INVOICE

CUSTOMER COPY

STATE REGISTRATION NO. F143003

SO# 4188534 DATE/TIME IN: 7/07/2009 10:51

DATE/TIME OUT: 7/10/2009 10:47

TAG# 6627 SA: DENISE BENSON

DOC COUNT: 1 PAGE: 2

03 5GZCZ33D63S916773

REPAIR 1 SAFETY INSPECTION

OPCODE: M5200

SALE TYPE: INTERNAL SE INT

PRIMARY TECH: RONALD BOJANOWSKI JR M235421

COMPLETE YOUR CSI SURVEY FOR A CHANCE TO WIN \$100 GAS CARD

CUSTOMER SIGNATURE _____

CUSTOMER TOTAL \$0.00

Certification

All repairs & parts listed were furnished in
compliance with Michigan Auto Repair Act (P.A.300). X _____

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T3



SATURN OF FLINT

2430 Dutcher Road
Flint, MI 48632
(810) 720-8800

SERVICE
INVOICE

State Registry No: F152391

Service Order Number		Service Advisor		VIN	
168001		NICHOLAS MARTIN		5GZCZ33D846808919	
Color	Year	Make/Model	License	Engine	Stock #
	2004	SATURN WEFWD		L61 2.2LL4	
Mileage In/Out	Tag	Delivery Date		Port Count	Plan
111943/ 11954	8001			1	
Tax Exempt		Date/Time In		Date/Time Out	
		7/13/2009 7:13		7/17/2009 16:00	

LINE 1 CS SES LIGHT IS ON AND TRANS FEELS LIKE IT IS SLIP
ING NOW. ADVISE.

AUTH: R

CAUSE: MODL/COMPT - DAMAGE/CRAK
TECH COMM: C/S SES LIGHT IS ON AND TRANS FEELS LIKE IT IS SLI
PPING. C/ CODE P1882 RATIO SLIP. TRANS IS SLIPPING
NEEDS TO COME OUT FOR INSPECTION. REMOVED TRANS A
ND FOUND SHEAVE DAMAGE AND CASE DAMAGE DUE TO CLUT
CH HOUSING BREAKING. C/ REPLACED TRANS ASM AND COM
PLETED ALIGNMENT, SET BOTH TOE REASSEMBLED CORE
CUST TO PAY 25% OF TOTAL

REPAIR 1 TRANSMISSION ASSEMBLY - REPLACE
OPCODE: K7000
HRS: 6.80 OTH HRS: .80
PRIMARY TECH: ROGER COMBS JR. M160886
WARR PARTS: 13 AMT: 3235.32

SALE TYPE: WARRANTY - \$492.94
CASH - GM 164.31

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	
SN	11609618 NUT	N	2	5.796	WARRANTY - GM	\$8.69
					CASH - GM	2.90
SN	09180138 BOLT/SCRE	N	3	1.484	WARRANTY - GM	\$3.34
					CASH - GM	1.11
SN	11076671 SPLIT PIN	N	2	3.500	WARRANTY - GM	\$5.25
					CASH - GM	1.71
SN	15842512 PIPE ASM-	N	1	32.970	WARRANTY - GM	\$24.71
					CASH - GM	8.24
SN	15297663 TRANSMISS	Y	1	4170.740	WARRANTY - GM	\$3128.01
					CASH - GM	1042.6
SN	22681964 CORE-TRAN	N	1	980.000	WARRANTY - GM	\$735.0
					CASH - GM	245.0
SN	15250985 FLUID-A/T	N	2	33.600	WARRANTY - GM	\$50.4
					CASH - GM	16.8
SN	15234609 FLUID-A/T	N	1	9.394	WARRANTY - GM	\$7.0
					CASH - GM	2.3
SN	15231847 ADDITIVE-	N	1	10.416	WARRANTY - GM	\$7.8
					CASH - GM	2.6

Disclaimer of Warranties
The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. All Service Labor repairs are warranted for 90 days or 4000 miles, whichever occurs first. Except for abuse.

Service Repairs
Checked and
Approved By: ☒ Authorized Representative
☒ Customer Signature



SATURN OF FLINT

2430 Dutcher Road
Flint, MI 48532
(810) 720-8800

SERVICE
INVOICE

State Registry No: P152391

Sold to:	Service Order Number		Service Advisor		Y/N
	168001		NICHOLAS MARTIN		5GZCZ93D94S806918
	Tag	DOB Count	Date/Time In	Date/Time Out	
	8001	1	7/13/2009 7:13	7/17/2009 16:00	

LINE TOTAL

\$3991.01

EST.: \$.00

LINE 2* CUST PAYS 25% OF LINE 1
TECH COMM: CUST TO PAY 25% OF TOTAL
DW

REPAIR 1 INFORMATION LINE
OPCODE: M5300
PRIMARY TECH: ROGER COMBS JR. M160886

SALE TYPE: CASH - GM \$.00

"*" Following the line number denotes added operation.

"COMPLETELY SATISFIED"? SERVICE MGR D.BARNES @810/720-8800

LABOR	\$164.31
PARTS	\$833.44
TAX (Michigan State)	\$14.70
CUSTOMER TOTAL	\$983.05
PAYMENT (Cash (225))	\$983.05

CUSTOMER SIGNATURE _____

<p>Disclaimer of Warranties The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. All Service Labor repairs are warranted for 90 days or 4000 miles, whichever occurs first. All Saturn replacement parts are warranted for 12 months or 12,000 miles, whichever occurs first. Except for abuse.</p>	<p>Service Repairs Checked and Approved By: <input checked="" type="checkbox"/> _____ Authorized Representative</p>
	<p><input checked="" type="checkbox"/> _____ Customer Signature</p>

T5

SATURN OF FLINT
2430 DUTCHER RD
FLINT, MI 48532
810-720-8800

SATURN OF FLINT1
0075420008014094042000

Date: 07/17/2009 05:47:58 PM

CREDIT CARD SALE

TRAN AMOUNT: \$983.05

CLERK ID: cashier
INVOICE #: 168001

Thank you for your business

Customer Copy



SATURN OF GREEN BROOK LLC
270 Route 22 West
Green Brook, NJ 08812
(732) 752-8383
www.saturnofgreenbrook.com

SERVICE
INVOICE

SO# 113867 DATE/TIME IN: 7/15/2009 9:00 DATE/TIME OUT: 7/20/2009 16:41
TAG# 770 SA: CARLOS MORA- DOC COUNT: 1 PAGE: 1

5GZCZ33D63S813708
2003 SATURN VUE FWD WHITE
ENGINE: L61 2.2LL4

MILES IN/OUT 68373 / 68375
DEL DATE: 7/15/2009

LINE 1 CUST STATES SES LIGHT IS ON EST.: \$0.00
TECH COMM: TECH CONFIRMED WAS NECC. TO REPLACE FUEL CAP AND
CLEAR CODES TO CURE CONCERN.

REPAIR 1 FUEL TANK FILLER CAP REPLACEMENT SALE TYPE: CASH \$21.00
OPCODE: L1020
HRS: .20
PRIMARY TECH: RICHARD PETRUCCELLI

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	
SN	10372865 CAP ASM-F N	1		24.700	CASH	\$24.70
LINE TOTAL						\$45.70

LINE 2 395 CUST STATES CAR SHAKES @ 20-30 MPH
CAUSE: ROTATE PART - WORN/STRIP
TECH COMM: TECH CONFIRMED CODE PRESENT P1752 NO DRIVE.
PERFORM DIAGNOSIS TO DETERMINE TRANSMISSION
REPLACEMENT. FOUND SEVERE METAL CONTAMINATION IN
FLUID AND CAR DOES NOT ACCELERATE ABOVE 20 - 25
MILES PER HOUR. REPLACED TRANSMISSION COMPLETE
REPLACED COOLER LINES AND PERFORM COMPLETE FRONT
END ALIGNMENT TO CURE CONCERN. CUSTOMER TO PAY 25%
OF REPAIR SECOND OWNER UNDER 100,000 MILES.

REPAIR 1 TRANSMISSION ASSEMBLY - REPLACE
OPCODE: K7000 SALE TYPE: WARRANTY PO WTY
HRS: 7.90 CASH 194.91
PRIMARY TECH: RICHARD PETRUCCELLI
WARR PARTS: 7

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	WTY
SN	15297663 TRANSMISS Y	1			WARRANTY POLICY	WTY
					CASH	1042.69
SN	22681964 CORE-TRAN N	1-			WARRANTY POLICY	WTY
					CASH	245.00
SN	15250985 FLUID-A/T N	1			WARRANTY POLICY	WTY
					CASH	8.40
SN	15234609 FLUID-A/T N	2			WARRANTY POLICY	WTY
					CASH	9.70

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The seller hereby expressly disclaims all warranties, either express or implied,
including any implied warranty of merchantability or fitness for a particular
purpose, and the seller neither assumes nor authorizes any other person to
assume for it any liability in connection with the sale of said products.



SATURN OF GREEN BROOK LLC
270 Route 22 West
Green Brook, NJ 08812
(732) 752-8383
www.saturnofgreenbrook.com

SERVICE
INVOICE

SO# 113867 DATE/TIME IN: 7/15/2009 9:00 DATE/TIME OUT: 7/20/2009 16:41
TAG# 770 SA: CARLOS MORA- DOC COUNT: 1 PAGE: 2

04 5GZCZ33D63S813708

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	WTY
SN	15231847 ADDITIVE-	N	1		WARRANTY POLICY	WTY
					CASH	2.60
SN	15842512 PIPE ASM-	N	1		WARRANTY POLICY	WTY
					CASH	8.24
SN	09180138 BOLT/SCRE	N	1		WARRANTY POLICY	WTY
					CASH	.37

LINE TOTAL \$1016.91

LINE 3 CUST STATES CAR HAS NO PICK UP EST.: \$0.00
TECH COMM: REPAIR RELATED TO LINE TWO (2)

REPAIR 1 REPAIR RELATED TO LINE 2
OPCODE: M5300 SALE TYPE: CASH \$0.00
PRIMARY TECH: RICHARD PETRUCCELLI

ANY QUESTIONS OR CONCERNS PLEASE CONTACT ANTHONY RUSSO

CUSTOMER SIGNATURE _____

LABOR	\$215.91
PARTS	\$846.70
MISC MATERIALS	\$0.50
HAZD MATERIALS	\$0.50
TAX (NEW JERSEY SALE)	\$74.46
CUSTOMER TOTAL	\$1138.07
PAYMENT (PAYMENT DUE)	\$1138.07

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assume for it any liability in connection with the sale of said products.

FROM :NORTHEAST UTILITIES

FAX NO. :860 665-2058

Jul. 24 2009 02:09PM P1



SATURN OF WATERTOWN

715 Straits Turnpike
Watertown, CT 06795
(860) 945-4755

☐ CASH \$ _____
☐ CHECK # _____
☐ CREDIT CARD : VISA DISCOVER M/C AMEX

Co.# 03

To: JULIE

GUEST: 10/2	Service Order Number		Service Consultant		VIN	
	268060		MICHAEL LIPINSKI		5GZCZ43D33S821917	
	Color	Year	Make/Model	License	Engine	Stk #
		2009				
	Mileage In/Out	Tag	Delivery Date	Rate	Doc Count	Plan
	99975 /	806	7/10/2009		1	
Tax Exempt		Date/Time In		Date/Time Out		
		7/10/2009 8:51		7/22/2009 16:02		

LINE 1 CUSTOMER STATES TRANSMISSION IS GOING

AUTH: A

TECH COMM: TECHNICIAN VERIFIED THE CUSTOMERS CONCERN.
PERFORMED PRESSURE TEST FAILED, DISSESAMBLE AND
FOUND METAL THROUGHOUT UNIT, GEAR TEETH CHEWED.
REMOVED AND REPLACED THE FAULTY CASE COVER,
FILTER, VALVE BODY, TORQUE CONVERTER AND FLUSHED
COOLER LINES AND COOLER. REASSEMBLED AND RETEST
CUSTOMERS CONCERN CORRECTED

WARRANTY
12 mos
12 K

REPAIR 1 COVER ASSEMBLY, VARIABLE DRIVE AND DRIVEN PULLEY A

OPCODE: K7104

HRS: 8.40

OTH HRS:

PRIMARY TECH: JOSEPH TUPAY

WARR PARTS: 10

SALE TYPE: WARRANTY -

WTY

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	
SN	15297659 COVER ASM		1		WARRANTY - GM	WTY
SN	22737082 CORE-CONV N		1		WARRANTY - GM	WTY
SN	24226576 FILTER ASM		1		WARRANTY - GM	WTY
SN	24226386 PLATE ASM N		1		WARRANTY - GM	WTY
SN	15297657 BODY ASM		1		WARRANTY - GM	WTY
SN	22720281 CORE-BODY N		1		WARRANTY - GM	WTY
SN	24220201 CASE-CONV N		1		WARRANTY - GM	WTY
SN	15250985 FLUID-A/T N		2		WARRANTY - GM	WTY
SN	15231847 ADDITIVE- N		1		WARRANTY - GM	WTY
SN	15863186 SEALER-TR N		1		WARRANTY - GM	WTY
SN	15297655 CONVERTER N		1		WARRANTY - GM	WTY
SN	22681965 CORE-CONV N		1-		WARRANTY - GM	WTY

LINE 2 CUSTOMER STATES NOISE IN REAR END WHEN IN REVERSE

TECH COMM: TECHNICIAN REPAIRED CONCERN THROUGH LINE 1.

REPAIR 1 DIAGNOSIS

OPCODE: M6000

SALE TYPE: INTERNAL SE

INT

PRIMARY TECH: JOSEPH TUPAY

PARTS	DESC	FP	QTY	PRICE	SALE TYPE	
SN	21170863 KEY ASM-D N		1		INTERNAL SERVIC	INT

Disclaimer of Warranties

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FROM : NORTHEAST UTILITIES

FAX NO. : 860 665-2058

Jul. 24 2009 02:10PM P2



SATURN OF WATERTOWN

715 Straits Turnpike
Watertown, CT 06795
(860) 945-4755

GUEST
INVOICE

Co.# 03

GUEST: <i>TO: JULIE</i> <i>20/2</i>	Service Order Number		Service Consultant		VIN
	289060		MICHAEL LUPINSKI		5GZCZ48D38S021917
	Tag	Doc Count	Date/Time In		Date/Time Out
	806	1	7/10/2009 8:51		7/22/2009 18:02

SERVICE APPOINTMENTS AVAILABLE ONLINE AT INGERSOLLAUTO.COM

CUSTOMER SIGNATURE _____

CUSTOMER TOTAL

\$.00

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FROM :

FAX NO. :

Jun. 18 1998 09:06PM P5



SATURN OF MONTGOMERY, INC. 8000 Eastern Bypass
 Montgomery, AL 36116
 (334) 280-2064

SERVICE
 INVOICE

Co.# 0

Sold To:		Service Order Number		Service Advisor		VIN	
		99591		ROBERT COMBS		5GZC23aD53S918900	
Color	Year	Make/Model	License	Engine	Stk #		
SILVER W	2003						
Mileage In/Out	Tag	Delivery Date	Rate	Doc Count	Plan		
111186/		8/18/2003		1			
Tax Exempt		Date/Time In		Date/Time Out			
		7/09/2003 13:53		7/23/2003 14:11			

LINE 1 TOW IN. CUSTOMER STATES CAR ACTED LIKE THE TRANS W
 AS SLIPPING. AFTER A WHILE IT STOPPED PULLING.
 LET IT SIT AND COOL AND IT PULLED OFF AGAIN AND
 EASED BY TO THE HOUSE. ADVISE.
 CAUSE: MODL/COMPNT - WORN/STRIPD
 TECH COMM: P1789. REPLACED CASE COVER, TORQUE CONVERTER, INT
 FILTER, FLUSHED COOLER, UPDATED BCM, ALIGNED
 70% CUSTOMER PAY = \$2274.38

REPAIR 1 COVER ASSEMBLY. VARIABLE DRIVE AND DRIVEN PULLEY A
 OPCODE: K7104 SALE TYPE: WARRANTY PO WTY
 HRS: 7.60 OTH HRS: 1.80
 PRIMARY TECH: 771
 WARR PARTS: 11

PAID JUL 23 2003 *Ref Post # 11074 \$ 2274.38*

PARTS	DESC	WP	QTY	PRICE	SALE TYPE	WTY
SN	24220201 GASKET-C/	N	1		WARRANTY POLICY	WTY
SN	24220892 PLUG-TRAN	N	1		WARRANTY POLICY	WTY
SN	15297659 COVER ASM	Y	1		WARRANTY POLICY	WTY
SN	22737082 CORE-COVE	N	1		WARRANTY POLICY	WTY
SN	15297655 CONVERTER	N	1		WARRANTY POLICY	WTY
SN	22681965 CORE-CONV	N	1		WARRANTY POLICY	WTY
SN	24226576 FILTER AS	N	1		WARRANTY POLICY	WTY
SN	15231847 ADDITIVE-	N	2		WARRANTY POLICY	WTY
SN	15863186 SEALER-TR	N	1		WARRANTY POLICY	WTY
SN	15250985 FLUID-A/T	N	2		WARRANTY POLICY	WTY
SN	24211020 SEAL-A/TR	N	2		WARRANTY POLICY	WTY

COMMENTS: CUSTOMER TO PAY 70% OF \$3249.11 = \$2274.38 SATURN
 TO PAY REMAINDER.

CUSTOMER SIGNATURE _____ CUSTOMER TOTAL \$.00

*12/12 PARTS & LABOR WARRANTY
 WORK DONE ON THIS R.O.
 99591*

Disclaimers Warranties
 The seller, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.



FROM :

FAX NO. :

Jun. 18 1998 09:07PM P6



SATURN OF MONTGOMERY, INC. 3000 Eastern Bypass
Montgomery, AL 36118
(384) 260-0084

SERVICE
INVOICE

Co.# 0

Sold To:		Service Order Number		Service Advisor		VIN	
		98753		ROBERT COMBS		5GZCZ33D58S919900	
Color	Year	Make/Model	License	Engine	Stk.#		
SILVER W/	2003						
Mileage In/Out	Tag	Delivery Date	Rate	Doc. Count	Plan		
111243 / 111255		8/18/2003		1			
Tax Exempt		Date/Time In		Date/Time Out			
		7/24/2009 8:13		8/08/2009 8:23			

LINE 1 TOW IN. CUSTOMER STATES CAR WILL NOT PULL OFF AND
IS LEAKING FLUID. ADVISE.

AUTH: AP

CAUSE: MODL/COMPNT - NO/BAD COMM
TECH COMM: VALVE BODY INTERNAL FAULT. REPLACE VALVE BODY.
ALSO REOLACE LEFT AXLE SHAFT OIL SEAL
VTI GOODWILL POLICY

REPAIR 1 CONTROL VALVE BODY REPLACEMENT
OPCODE: K6560 SALE TYPE: WARRANTY PO WTY
HRS: 2.20
PRIMARY TECH: 771
WARR PARTS: 4

PARTS	DESC	QTY	PRICE	SALE TYPE	WTY
SN 24235475	SEAL ASM	1		WARRANTY POLICY	WTY
SN 15250985	FLUID A/T	1		WARRANTY POLICY	WTY
SN 15297657	BODY ASM	1		WARRANTY POLICY	WTY
SN 22720281	CORE-BODY	1		WARRANTY POLICY	WTY
SN 24226386	PLATE ASM	1		WARRANTY POLICY	WTY

NET ITEM: T TOWING SALE TYPE
PO#: 31578 WARRANTY POLICY WTY

CUSTOMER SIGNATURE _____ CUSTOMER TOTAL \$.00

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Page 1

T12

FROM :

FAX NO. :

Jun. 18 1998 09:08PM P7



SATURN OF MONTGOMERY, INC.
 5000 Eastern Bypass
 Montgomery, AL 36116
 (334) 260-2084

SERVICE
 INVOICE

Sold To:		Service Order Number		Service Advisor		VIN	
		95107		ROBERT COMBS		8G2CZ3SD539918900	
Color	Year	Make/Model	License	Engine	Stk.#		
SILVER W/	2003						
Mileage In/Out	Tag	Delivery Date	Rate	Doc. Count	Plan		
102841 /		8/18/2003		1			
Tax Exempt		Date/Time In		Date/Time Out			
		7/01/2003 13:23		7/01/2003 14:26			

LINE 1 VUE VP7 AUTOMATIC

REPAIR 1 SERVICE AUTOMATIC TRANSAXLE, CHANGE FLUID

OPCODE: M5035

HRS: 1.00

PRIMARY TECH: 026

SALE TYPE: CUSTOMER PA \$80.00

PARTS

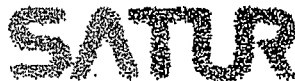
SN	DESCRIPTION	PRICE	SALE TYPE	
15234609	FLUID - AUTOMATIC	10.65	CUSTOMER PAY	\$10.65
15250985	FLUID - AUTOMATIC	40.00	CUSTOMER PAY	\$40.00
15231847	FLUID - AUTOMATIC	12.39	CUSTOMER PAY	\$12.39
24220892	FLUID - AUTOMATIC	8.60	CUSTOMER PAY	\$8.60

REPAIR 2 COURTESY CAR WASH

OPCODE: M5088

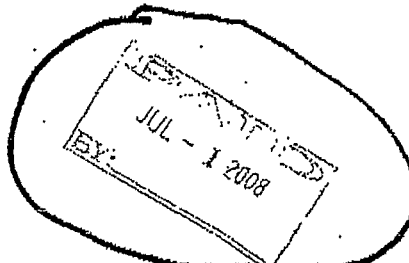
SALE TYPE: CUSTOMER PA \$0.00

LINE TOTAL \$151.64



LABOR	\$80.00
PARTS	\$71.64
MISC MATERIALS	\$8.00
HAZD MATERIALS	\$5.00
TAX (COUNTY TAX)	\$1.79
TAX (CITY TAX)	\$2.51
TAX (ALABAMA STATE T)	\$2.87
CUSTOMER TOTAL	\$167.31
PAYMENT (MAST. CARD)	\$167.31

CUSTOMER SIGNATURE _____



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SATURN OF GREEN BAY

2800 Ramada Way
Green Bay, WI 54304-5780
(920) 497-6900

SERVICE
INVOICE

8/17/09

EMAIL: saturngreenbay@bergstromauto.com
WEB ADDRESS: www.bergstromauto.com

Co.# 02

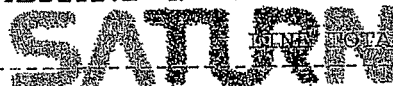
Sold To		Service Order Number		Service Advisor		VIN	
		241690		KENT (GMIN) TREML		5GZCZ33D73S905930	
Color	Year	Make/Model	License	Engine	Stk#		
BLUE *2.2L*	2003	SATURN VUE FWD	952FVW	L61 2.2LL4	23961		
Mileage In/Out	Tag	Delivery Date	Rate	Doc Count	Plan		
86377 /		7/29/2008		1			
Tax Exempt		Date/Time In		Date/Time Out			

-----email:-----
LINE 1 CUSTOMER STATES IT SEEMS LIKE TRANS WILL NOT LET
YOU ACCELERATE AT TIMES. AUTH: AE

CAUSE: ROTATE PART-NOISE OPERATI
TECH COMM: CUSTOMER STATES IT SEEMS LIKE THE TRANS WILL NOT
LET YOU ACCELERATE. TECH FOUND TRANSMISSION GROWL
ING AND SLIPPING. TECH REPLACED THE TRANSMISSION
ASSEMBLY AND ADJUSTED PER SPECS. RETEST DROVE. ALL
OK NOW.

REPAIR 1 TRANSMISSION ASSEMBLY - REPLACE
OPCODE: K7000 SALE TYPE: WARRANTY PO \$701.84
HRS: 6.80 OTH HRS: 1.00
PRIMARY TECH: 011
WARR PARTS: 4 AMT: 4224.15

PARTS	DESC	QTY	PRICE	SALE TYPE	
SN	15297663 TRANSMISS	1	4170.74	WARRANTY POLICY	\$4170.74
SN	22681964 CORE-TRAN	1	980.00	WARRANTY POLICY	\$980.00
SN	15234609 FLUID-A/T N	1	9.39	WARRANTY POLICY	\$9.39
SN	15250985 FLUID-A/T N	1	33.60	WARRANTY POLICY	\$33.60
SN	15231847 ADDITIVE- N	1	10.42	WARRANTY POLICY	\$10.42



FINAL TOTAL \$3945.95

OUR #1 GOALS "COMPLETELY SATISFIED" & "DEFINITELY RECOMMEND"

CUSTOMER SIGNATURE _____

CUSTOMER TOTAL \$0.00

"Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O.Box 8911 Madison, Wisconsin 53708-8911"

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